A big THANK YOU to our Public Works for all their hard work in keeping Mission’s streets cleaned and cleared this week following two different weather events. Keeping our residents and the visiting public safe, is priority number one, and the City’s reputation for snow removal is something our crews don’t take for granted.

In addition to keeping the roads cleared, our crews keep a watchful eye out for the community at large. In the early morning hours on Friday, they noticed a woman in her pajamas wandering along the street at 61st and Nall. They immediately contacted our Police Department who were able to safely return the individual, who suffered from dementia, to her home.

Councilmembers Flora and Davis spent the day Wednesday in Topeka for the LKM’s Local Government Days. They were able to connect with Rep. Ousley and Xu and Sen. Bollier to share Mission’s 2020 Legislative priorities and learn how the session is shaping up.

This week is going to be a great one for all the Chiefs fans who’ve waited so patiently these last 50 years for a return to the Super Bowl! Consider participating in the KC Chamber’s social media campaign that kicks off next Monday:

Show Us Your
#TouchdownKansasCity

This is a chance for families, friends and co-workers to show how YOU celebrate a KC touchdown. Take a video and post to social media with these hashtags: #touchdownkansascity and #kcchamber and join in the fun.

Tag @kcchamber on Twitter and Instagram; Greater Kansas City Chamber of Commerce on Facebook.
Weekly Top 5

- Martha Sumrall and our Laserfiche consultant hosted cross-departmental training this week to highlight changes to this record management and archive system following our recent upgrade. In addition to sharing more information on where records are stored and how they can be accessed, the departments will begin to look at developing a variety of on-line forms to help streamline our processes.

- Staff continues to recruit for a variety of full-time positions including Planner, Aquatic Facilities Manager and Public Works crew member.

- Since the holidays, we have added some new faces throughout the organization. We have welcomed Scot Blevins (Public Works), Isha Terry (Municipal Court) and Josh Rubio (Police) to our team.

- Chief Hadley and Captain Lane will be attending a National Mental Health Co-Responder conference being held in Olathe in March.

- The first in a series of leadership development training sessions slated for 2020 has been scheduled for February 7. Laura and Martha will be presenting specific training on agenda packet preparation. The training is being offered to 15 employees across all departments as part of our more concerted efforts to improve succession planning, improve and document internal processes and procedures and continue to provide more consistency in the materials being prepared for consideration by the City Council and the public.

Mayor Appletoft joined with the other Mayor’s from our ten NE Johnson County cities to share successes from the past year. This event is always a great chance to network with our peers and colleagues, tout our own successes and get new ideas from our neighbors. Councilmembers Kring, Inman, Thomas, Davis and Rothrock joined several staff members for the luncheon.

Community Service Officer Brooke Hagerman was recently “Caught in the Act” of outstanding customer service. CSO Hagerman was complimented by Ward III resident Charlie Troppito for service beyond the call of duty. According to Mr. Troppito:

“During today’s ice storm, CSO Hagerman responded to a call about an injured stray cat on our front porch. While she was here setting up a cat trap, my wife slipped on the ice getting to her car. Officer Hagerman helped get her up and into the house. Then, instead of just waiting in her truck for the cat to enter the trap, Brooke helped my wife get back to her car and cleared the ice off of her car windows so she wouldn’t risk falling again. I thought you should know how helpful and dedicated she is. Brooke is a real credit to the City.”

Mr. Troppito also provided an update: “Yesterday CSO Hagerman returned, successfully trapped the injured stray cat and transported it for medical treatment. Although the cat did not survive treatment, Brooke did her best to avert this outcome and compassionately kept us informed through the treatment process. This clearly demonstrates not only empathy and compassion for animals under her care but also for Mission residents involved vs. mere perfunctory performance of basic job responsibilities. She is truly an asset for the City and my wife and I are very grateful for her service.”

Thank you CSO Hagerman for making a difference out in the community every day. Your efforts do not go unnoticed. Keep up the great work!